I really appreciate having the equal service from the phone usage. Being deaf is one thing but not to be able to have any com munication tools like the hearing people have with equal quality is another that you needd to understand. Put yourself in my place and the place of thouseands of hearing ipaired and deaf people you will understand what this is all about. Please dont take awqay anin iota of opportunity to be able to communicate fluently on the telephone with the best of service available now adays meaning the relay service. thank you amp